

Sparkasse app: Making a bank transfer using pushTAN

www.berliner-sparkasse.de/online-banking-hilfe

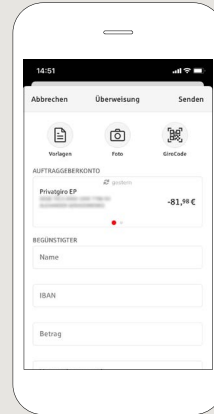
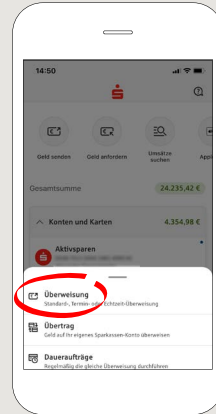
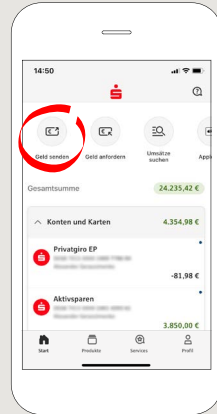


The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile phone operating systems.

1 Start the Sparkasse app by tapping the **app icon** and then entering your password.



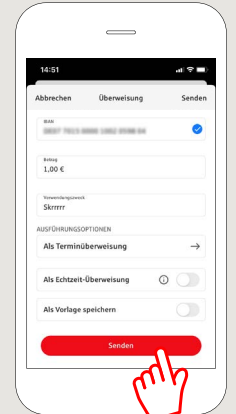
2 On the homepage, tap the **“Geld senden”** icon. You then have three options for entering transfer details.



3 Select a recipient under **“Vorlagen”** or enter the data into the transfer form.

Tip: If you have previously transferred money to or received money from the recipient, the recipient details will automatically appear.

Then tap **“Senden”**. Now switch to the S-pushTAN app (step 5).

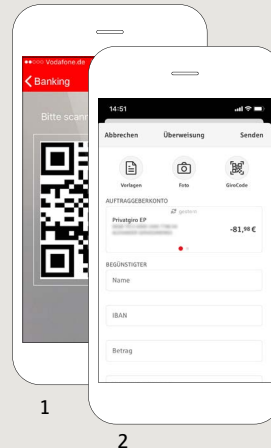


You can also enter the transfer as follows:

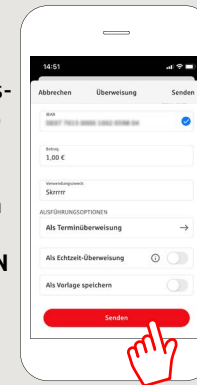
3.1 Using the photo option: Tap the **“Foto”** icon. Photograph your invoice. The data is transferred to the transfer template. It is vital that you check the data. Continue with steps 4 and 5.



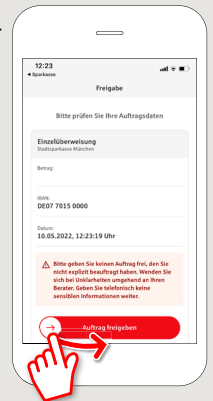
3.2 Using a QR code: Tap the **“GiroCode”** icon. Scan the QR code. The data displays automatically in the transfer template. Continue with steps 4 and 5.



4 Your transfer details are now displayed. Tap **“Senden”**.
Now switch to the **S-push TAN app**.



5 Check the transfer details against the original documents, e.g. invoice.
Then tap on **“Auftrag freigeben”**. Done.
Your transfer has been sent.



DO YOU HAVE ANY QUESTIONS? WE WILL BE HAPPY TO HELP YOU.

Central service number: On **030 869 86957** we are at your service Mo-Su around the clock.

Further information on online banking is available at: www.berliner-sparkasse.de/online-banking-hilfe

IN ADDITION, YOU CAN REACH US AT:

Direkt-Beratung
Video and text chat: www.berliner-sparkasse.de/chat
Service hours: **Mon-Fri from 8 am-7 pm**

Online banking support for private customers
Phone: **030 869 86957**
Service hours: **Mon-Sun around the clock**