

# Sparkasse app: Add more accounts

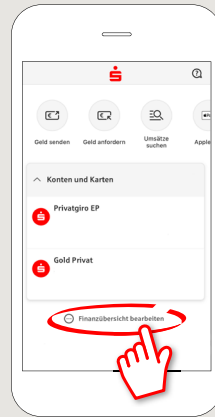
[www.berliner-sparkasse.de/online-banking-hilfe](http://www.berliner-sparkasse.de/online-banking-hilfe)



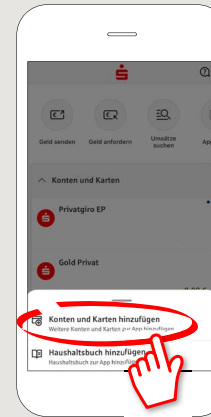
The following description applies to the iOS operating system. For other mobile operating systems, the procedure may differ slightly.

**1** Start the **Sparkasse app** by tapping on the app icon and enter your password.

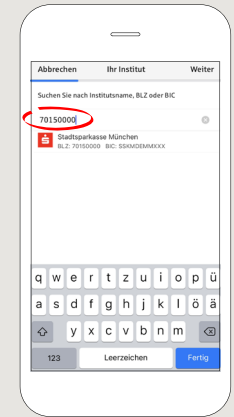
**2** Tap „**Finanzübersicht bearbeiten**“ on your start page.



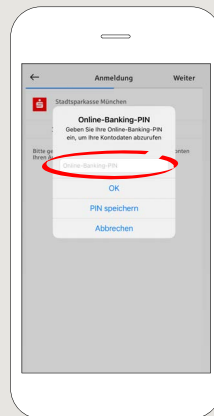
**3** Tap on „**Konten und Karten hinzufügen**“.



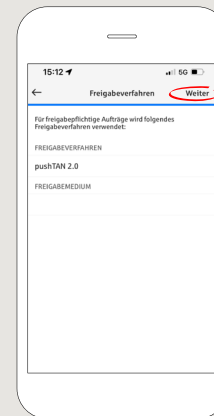
**4** Enter the bank code or bank name of the bank where the account is held.



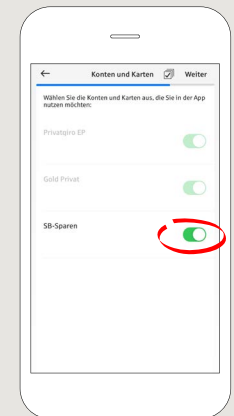
In the next step you enter your **login name** (= your online banking login name) and then your **online banking pin**.



**5** Confirm the release procedure with „**Weiter**“.



**6** Select your accounts and cards to be displayed in your financial overview. Then click on „**Weiter**“. Your newly created account is now in your financial overview.



DO YOU HAVE ANY QUESTIONS? WE WILL BE HAPPY TO HELP YOU.

Central service number: On **030 869 86957** we are at your service Mo-Su around the clock.

Further information on online banking is available at: [www.berliner-sparkasse.de/online-banking-hilfe](http://www.berliner-sparkasse.de/online-banking-hilfe)

IN ADDITION, YOU CAN REACH US AT:

**Direkt-Beratung**  
Video and text chat: [www.berliner-sparkasse.de/chat](http://www.berliner-sparkasse.de/chat)  
Service hours: **Mon-Fri from 8 am-7 pm**

**Online banking support for private customers**  
Phone: **030 869 86957**  
Service hours: **Mon-Sun around the clock**