

Sparkasse app: Adding accounts

www.berliner-sparkasse.de/online-banking-hilfe

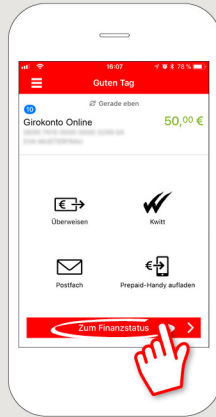


The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile phone operating systems.

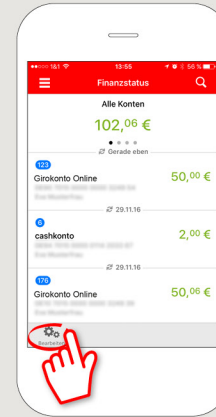
1 Start the Sparkasse app by tapping the **app icon** and then entering your password.



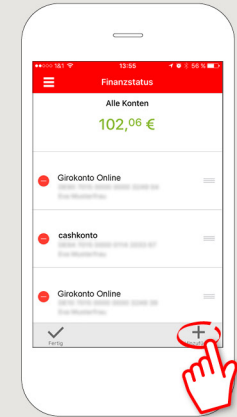
Select **To financial overview** (“**Zum Finanzstatus**”) from the homepage.



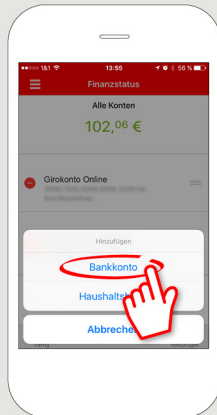
2 Tap “**edit**” in your financial overview.



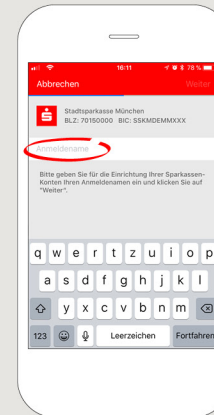
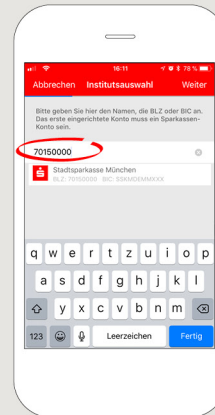
3 Tap “**+**” at the bottom right to add accounts.



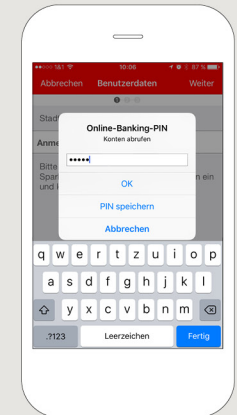
4 After tapping “**+**” you will be prompted to select the type of account. Select **bank account** (“**Bankkonto**”).



5 Enter the BIC or name of the bank holding the account. In the following step, enter your user-name (= your online banking username).



6 Now enter your online banking PIN. Your newly created account is then displayed in the accounts overview.



DO YOU HAVE ANY QUESTIONS? WE WILL BE HAPPY TO HELP YOU.

Central service number: On 030 869 86957 we are at your service Mo-Su around the clock.

Further information on online banking is available at: www.berliner-sparkasse.de/online-banking-hilfe

IN ADDITION, YOU CAN REACH US AT:

Direkt-Beratung
Video and text chat: www.berliner-sparkasse.de/chat
Service hours: Mon-Fri from 8 am-1 pm

Online banking support for private customers
Phone: 030 869 86957
Service hours: Mon-Sun around the clock